

HELPFUL HINTS FOR CQNA NEIGHBORS

(keep handy for easy reference)

WP Police Non-emergency #407.644.1313

- **Parking Problems:** call Police or fill in online “Request for Selective Enforcement Action”
http://www.wppd.org/ops/enforcement_request.htm
 - Car blocking sidewalk: provide address, make and color of vehicle
 - Cars parked on street without Residential Parking Permit sticker (McIntyre, Maryland, Antonette, Vitoria): Info and forms
http://cityofwinterpark.org/Docs/Departments/Online_Forms/ResidentialParkingPermit_Ap.pdf
- **Noise Problems:** Call for specific incidents 407.644.1313
See WP Municipal Code for info on Noise and Disturbance Control:
<http://library.municode.com/index.aspx?clientId=11730> Search: “noise”
- **CQNA Contact:** Officer Lina Strube, Community Service Division, Winter Park Police Department, 407.599.3664 lstrube@cityofwinterpark.org

Code Compliance:

- **Call 24-hour Complaint Line** at 407-599-3392
- **Enter violation online** by clicking “register a complaint” <http://www.wpfd.org/pages/code-complaint.htm> (you will have a response within 24 hours.)
- **List of Common Violations:** <http://www.wpfd.org/pages/code-common-violations.htm>
- **Garbage Violations:** <http://library.municode.com/index.aspx?clientId=11730> Scroll down at left to “Chapter 82 – Solid Waste”
College Quarter collection days are: Regular pickup – Monday and Thursday,
Recycle pickup – Thursday;
Yard trash pickup – Wednesday.

Sec. 82-36. Points of collection.

(b)

Placement and removal times. ... residents shall place all refuse cans, refuse carts and refuse bags to be collected at the curb in front of the property being served no earlier than 4:00 p.m. the evening before the day of collection and shall remove all empty refuse cans and carts from the curb and return them to a location at the side or rear of the property being served no later than 9:00 p.m. of the day of collection.